



In the pharmaceutical industry today, effectively maintaining, validating and improving industrial and laboratory automation systems is of paramount importance to your success. Yet challenges like downsizing and attrition continue to make your objectives more difficult to attain.

DHM Computer Services, Inc. provides your organization with specialized, experienced and cost effective hardware maintenance and engineering services. In today's environment where downsizing is a competitive advantage, effective outsourcing becomes a critical path to success. Protect your investments with the highly qualified team at DHM.

With more than 50 years of real-world experience in process control and laboratory automation systems support, the three partners of DHM offer an unparalleled source of service. DHM's services are a cost effective alternative to the re-hiring, re-training, and restructuring expenses for large organizations with significant overhead restrictions.

*"We pledge to provide our customers  
with the highest quality support services  
at a reasonable cost."*

*Jack Dorsey Ben Hickey George Murchake*

## SERVICES

- **Industrial Automation Systems**  
Hardware Maintenance and Engineering Services  
Including:
  - Process Control
  - Automated Warehouse
  - Packaging
  - Vision and Robot Systems
  - Security and Environmental Control Systems
- **Laboratory Automation Systems and Instrumentation**
  - Hardware Maintenance and Engineering Services
- **Hardware Re-engineering and Customized Application Development and Modification Services**
- **Validation Services**
  - Vendor Audit Services
  - FDA Pre-Inspection Audits
  - Hardware and Software System Validation
- **Maintenance Services**
  - Guaranteed 2-hour response,  
24 hours a day, 7 days a week



Founded by partners Jack Dorsey, Ben Hickey and George Murchake, DHM is dedicated to providing customers with outstanding service alternatives. From emergency situations to engineering recommendations, DHM prides itself on fast, flexible and cost effective solutions for your toughest problems.

Our project history includes machine vision, automated guided vehicle robotics, client validation studies and process control systems maintenance for Merck & Co., Inc.

When considering your service alternatives, be sure to include DHM. Confidential bids can be provided quickly and fixed price, long term contracts are available. Call (215) 699-7907 for more information or fax your requests to (908) 272-4641.

**SPECIALIZED  
EXPERIENCED  
COST EFFECTIVE**

**DHM**  
COMPUTER SERVICES, INC.

**Maximizing Your Outsourcing Alternatives**